



LAS VEGAS – Circuits Assembly yesterday announced the winners of its 2010 Service Excellence Awards (SEAs) for Electronics manufacturing services (EMS) providers and Electronics Assembly Equipment, Materials and Software suppliers.

Circuits Assembly recognized the companies that received the highest customer service ratings, as judged by their own customers, during a ceremony at the Apex trade show in Las Vegas.

In the EMS category, the overall winners were **Mack Technologies** (sales above \$100 million), **Western Electronics** (sales of \$20 million to \$100 million), and **Krypton Solutions** (sales under \$20 million).

The EMS companies with the highest scores in each of five individual service categories also received awards. (Overall winners were excluded from winning individual categories.) In the small-company category, **Screaming Circuits** held the top spot in the areas of dependability/timely delivery and manufacturing quality, and tied with **I. Technical Services** for responsiveness and technology. I. Technical Services won the value category.

In the medium-company category, **Applied Technical Services** took highest honors for dependability/timely delivery and responsiveness. **NBS Corp.** won for quality, technology and value.

In the large company category, **EPIC Technologies** swept all five individual categories for the second year in a row.

Electronics assembly equipment award winners were **Assembléon** for pick-and-place; **DEK International** for screen printing; **Kyzen Corp.** for cleaning/processing materials; **YESTech** for test and inspection, **OK International** for soldering equipment, **Nordson EFD** for materials, and **Air Vac Engineering** for rework/repair. **Aegis Industrial Software** received top honors in the manufacturing/supply chain management software category.

Customers of SEA participants rated each company on a scale of 1 (poor) to 5 (superior) in five service categories.

A donation of \$2,500 was made on the participants' behalf to the **Surface Mount Technology Association's** Charles Hutchins Educational Grant. Part of each participant's entry fee was included in the donation.

This is the 18th year *Circuits Assembly* has sponsored the awards program.